

Manual 17
Such Other Information as May be Prescribed
[Section 4(1)(b)(IV)]

4.5

1.	Grievance redressal mechanism	http://www.delhi.gov.in/wps/wcm/connect/doit_ihbas1/IHBAS/Home/Grievances
2.	Annual Report	http://www.delhi.gov.in/wps/wcm/connect/doit_ihbas1/IHBAS/Home/Annual+Report
3.	Any other information such as a) Citizen's Charter	http://www.delhi.gov.in/wps/wcm/connect/doit_ihbas1/IHBAS/Home/Citizen+Charter
4.	For inviting tenders for execution of works.	https://govtprocurement.delhi.gov.in/nicgep/app http://164.100.52.9/tender/tendermain.asp

II. List of schemes/ projects/ programme underway

- a. MMHU
- b. DMHP

III. Details of all contracts entered into including name of the contractor, amount of contract and period of completion of contract:-

S.No	Services provided	Name of Firm	Amount of Contract	Period of Completion
1.	Comprehensive Annual Maintenance Contract of Computers and Peripherals	M/s Groovy Info. Systems Ltd.	Rs. 269,158/- (Including GST)	07/03/2018 to 06/03/2019